

## **Kerr Health's Fertility Support**

Your Healthy News – Fertility Newsletter

October 7, 2010

### **Fertility Medication Emergencies**

Patients taking fertility medications know all too well that, sometimes, success can be counted in hours and minutes. The last thing you need, if your cycle is disrupted, is to find that you are unable to obtain needed medications in time. An essential element of the Kerr advantage is knowing that you are covered by our network of retail stores throughout North Carolina.

Although it's not the norm, we sometimes encounter patients who have immediate medication needs. When 'next day' service is not an option, it's comforting to know that Kerr has 11 of its stores designated as 'emergency fertility sites', where full supplies of essential fertility medications are always kept on hand. These sites have been strategically located to provide maximum access, placing them within a two hour drive of almost anywhere in North Carolina.

Our Fertility Liaison, a nurse with 18 years of fertility experience, is on call 24/7 for all of your questions or concerns. We understand that timing is everything when it comes to fertility.

Hi Nancy,

I wanted to thank you again for your help with our patient, who was on a business trip in NC and forgot her medication. Kerr Health had what she needed and in a timely manner. I appreciate your help and follow thru and also appreciate Kerr Health for contacting the patient and your proficiency. The patient stated her appreciation for everyone's effort. My experience thus far with Kerr Health has been positive. I'm looking forward to working with you and with your team in the future.

Thanks again.

- M.P., RN

Hi Nancy,

Thanks so much for your help getting my meds yesterday. I was in a bit of a panic and getting pretty stressed, but everything got better as soon as you called! You not only solved my dilemma, but instantly made me feel like I didn't need to worry about a thing.

Thank you again for all your help. You really were a lifesaver (or at least a stress-saver) for me yesterday!

- K.G., Patient

**Our Emergency Fertility Sites are located in:**

- Andrews
- Ayden
- Asheville
- Chapel Hill
- Concord
- Greensboro
- High Point
- Raleigh
- St. Pauls
- Troutman
- Wilmington